

# Selling Skills for Medical Representatives

How to become an exceptional Medical Representative

## **Course Overview**

This workshop provides the participants with the skills, knowledge and confidence to set clear objectives, progress through the sales call in a conversational style finishing with a strong close to ensure improved productivity, enhanced customer focus, creation of long-term business partnership and selling strategically

#### **Course Outline**

- Brand life cycle (BCG Matrix)
- Social style identification (Drivers, Expressives, Analyticals and Amiables)
- The 7 Basic Selling Steps
  - 1. Pre-call planning
  - 2. Opening
  - 3. Questioning
  - 4. Presentation
  - 5. Handling objections
  - 6. Closing
  - 7. Post call analysis
- Painting the Patient Picture (PPP)
- Non-verbal signals and adaptive selling
- Territory management
- Report writing

# Learning Objectives

Upon completion of this course, participants will be able to:

- Create an outstanding success for their brands
- · Identify the different behavioral / social styles of their clients
- Plan for an effective territory management
- Follow the 7 basic selling steps
- Use the PPP approach to enhance their brand remembrance and prescription
- Employ different techniques for handling objections
- Watch and comprehend the client's non-verbal signals (body language and voice)
- Effectively close the sales call and have commitment
- Write a professional sales report

# Who Should Attend

This workshop is specially designed for individuals who want to enhance their selling skills for maximum results, particularly pharmaceutical medical representatives.

Course Duration: Two days from 9:00AM to 4:00PM

Registration Deadline: One week before the course date

## **Course Fees**

- 1500 EGP (Registration is confirmed only upon payment)
- Fees include materials and attendance certificate
- Complimentary coffee breaks and light lunch

## **Course Venue**

Top Business premises: 17, Abdel Wahab Selim Elbeshry St. Sheraton Heliopolis, Cairo, Egypt.

#### For Registration

- Logon to www.topbusiness-hr.com/Course\_Register to fill a registration form. Alternatively you can request a registration form by mail from: training@topbusiness-hr.com.
- Payment should be made one week prior to course.
- Payment by cheque in Top Business's name or cash to our address.

# For More Information

17, Abdel Wahab Selim Elbeshry St., Sheraton Heliopolis, Cairo - Egypt

# Hotline 16325

Ext. 440/1 - F. +2 02 226 871 58 M. +2 010 057 10 572 training@topbusiness-hr.com www.topbusiness-hr.com